



Travel Health Insurance Association of Canada

Annual Conference

April 6 to 9, 2010
Boca Raton, Florida



BOCA RATON RESORT®
THE WALDORF ASTORIA COLLECTION™



It is with pleasure that I invite you to the 2010 THiA Annual Conference to be held at the Boca Raton Resort in Boca Raton, Florida from April 6 to April 9, 2010.

Join us to network with the best in the industry, hear stimulating speakers, discuss topics relevant to our industry, and participate in discussions salient to our industry; all in a fabulous setting.

As a delegate, your registration entitles you not only to full participation at the educational sessions, but to all complimentary networking breakfasts, refreshment breaks, the opening cocktail reception and an amazing dining experience on Thursday evening. Our dress code is business casual.

The THiA Conference Committee has also planned optional activities to enjoy, including the ever popular Golf Tournament, a "Rich and Famous" Palm Beach Lunch Tour on Wednesday afternoon and, for those of you who prefer to just relax in the sun, a pool party on Thursday afternoon.

Register early for the events you wish to participate in!

I look forward to seeing you in Boca Raton, Florida!

*Martha Turnbull,
President, THiA*



CONFERENCE SCHEDULE

Registration

Tuesday	April 6, 2010	4:00 pm - 6:00 pm
Wednesday	April 7, 2010	8:00 am - 8:30 am

Sessions (Includes refreshment breaks) 8:30 am -12:30 pm

Wednesday	April 7, 2010
Thursday	April 8, 2010
Friday	April 9, 2010

Networking Breakfasts 8:00 am - 8:30 am

Special Events

Kick-Off Cocktails	April 6, 2010	6:30 - 8:30 pm
Grand Dining	April 8, 2010	6:30 - 9:30 pm

Optional Events

Golf Tournament	April 7	1:00 pm
Palm Beach Lunch Tour	April 7	1:00 - 4:00 pm
Pool Party	April 8	1:00 - 4:00 pm

ENJOY THE ADVANTAGES OF SPONSORSHIP

Showbag and Event Sponsorship

Participation in the TH/A Annual Conference speaks to your commitment to the travel health insurance sector. This Conference will be your opportunity to connect with leaders and decision makers from across Canada.

Your company must be part of this important event! Hurry, as sponsorship opportunities are limited!

There are two ways to sponsor this conference:

- Become an Event Sponsor, or
- Be a Showbag Sponsor

For more information see our website at www.thiaonline.com and follow the links to THIA Conference 2010 - Sponsors, or contact:

Nicole Schickler
Ryan Lee

nicole.schickler@mondial-assistance.ca
rlee@omhc.com

1.800.461.1079 ext. 2234; or
416.929.2273 (local Toronto)

BOCA RATON RESORT & CLUB



"... The Boca Raton Resort has recently been restored to its full former glory." From the original vision of the legendary architect Addison Mizner, the 356-acre Boca Raton Resort holds true to its glamorous past, from a 1920's tropical playground into a sleek, modern day resort. The pink, palatial Boca Raton Resort features beautifully carved ceilings, formal courtyards, fountains and arcades, along with every amenity possible; 2 championship golf courses, 40 tennis courts, a luxury marina, a private beach, and a world renowned spa. The setting is ideal with your choice of airports to accommodate you; it is conveniently located 24 miles north of Ft. Lauderdale Airport and 28 miles south from West Palm Beach International Airport.

To view the resort, go to:
www.bocaresort.com

TH/A BOARD OF DIRECTORS

PRESIDENT	Martha Turnbull
VICE-PRESIDENT	Nathan LaFayette
SECRETARY	Warren Brown
TREASURER	Lambert Boenders
PAST PRESIDENT	Juliann Martyniuk



OUR CONFIRMED SPEAKERS

Greg Campeau President, Campeau Learning	KEYNOTE ADDRESS - Leadership and the Power of Productivity
Irene Klatt V.P., Health Insurance, Canadian Life and Health Insurance Association Inc.	CLHIA 2010 Update
Brian L. Weisz President & CEO, Air Ambulance Professionals Inc.	The Anatomy of Air Ambulance Costs
David Redekop Principal Research, Conference Board of Canada	Travel Industry & Travel Insurance in 2010 and Beyond
Kamran M. Khan, MD Scientist, Keenan Research Centre of the Li Ka Shing Knowledge Institute, St. Michael's Hospital, Toronto	Tracking Global Air Traffic Flows (to help the international community better prepare for infectious disease threats before they occur and respond to them intelligently when they actually do arise)
Gilbert Sharpe Partner, Fasken Martineau DuMoulin Jill McCutcheon Partner, Blaney McMurtry LLP Robert MacMillan (Moderator) MD,CCFP, FCFP, Medical Director, Medipac International, Inc.	Back by popular demand - Legal Issues Facing the Travel Insurance Industry
Abbe Bendell, RN, BSN, MBA, CCM Senior Vice President for Operations, Jackson International Karen Ball, RN, BA, BEd, MA Manager of Assistance, Active Care Management	Unique Challenges in the Case Management of International Patients in the US Health Care System: the Good, the Bad and the Complex
Jill McCutcheon Partner, Blaney McMurtry LLP	Advertising in Insurance - What Not to Do
Christian Faribault Partner, Borden Ladner Gervais	Travel Insurance Sales in the Province of Quebec without Insurance Representatives - What You Need to Know and Do
Aron Gampel V.P. & Deputy Chief Economist, Scotia Capital	Boom, Bust and Beyond - One Year Later
Federico Preuss Counsel, Law & Regulatory Affairs, Aetna Inc.	The US Regulatory Environment and International Payers

BOCA RATON RESORT

Hotel Reservations

Special Hotel Conference Rates:

To ensure availability, you must reserve your hotel room by March 5, 2010.

Boca Raton Resort
501 East Camino Real
Boca Raton, Florida 33432

Hotel Reservations:

Book online with THIA's reservation site for the Boca Raton Resort.

Simply use the link below and you will be directed to the Waldorf Astoria Hotel & Resorts reservation site for THIA. Enter your reservation information.

<http://waldorfastoria.hilton.com/en/wa/groups/personalized/BCTRCWA-ZZEPNW-20100329/index.jhtml>

Room Rate: US\$199/night Single/Double, (Cloister)

Conference Registration

Register on-line at: www.thiaonline.com and follow the links to: THIA Conference 2010

Registration Refunds

The following cancellation penalties apply:

100% refund until February 26, 2010, less \$50 administration fee
50% refund from March 1 - March 12, 2010
No refund available after March 12, 2010

ACTIVITIES

We are pleased to provide you with your choice of activities for Wednesday and Thursday afternoon. *You can sign up for your choice of events with your Conference Registration.*

Wednesday Afternoon
April 7, 2010

Scramble Golf Tournament (1:00 pm)

For those golf enthusiasts, the Boca Raton Resort Golf Course reigns as one of the finest golf courses in Florida. You and your guest are invited to participate in our Scramble Golf Tournament at the Boca Raton Resort Golf Course.

Fee: \$150 CAD per person (includes green fees, cart, boxed lunch, gift bag & prizes)

“Rich and Famous” Palm Beach Lunch Tour (1:00 pm - 4:00 pm)

On this tour, you will be introduced to both the history and the people and will see the world-class architecture that makes Palm Beach one of the most desirable places in the world to experience. This tour takes you on a three hour driving tour through the famous town of Palm Beach with a historical narrative, a look at the island's cultural attractions, examples of its famed architecture and some of its oft-unseen sites, including homes of the rich, famous and infamous.

Fee: \$100 CAD per person (includes return transportation)

Thursday Afternoon
April 8, 2010

Pool Party (1:00 pm - 4:00 pm)

You are invited to a fun-filled pool side barbeque.

Fee: Included with your Conference Registration

Grand Dining Experience

You are invited to experience grand cuisine with true South Beach energy and fabulous company under the stars on the Grand Lawn right at the resort on Thursday evening.

Fee: Included with your Conference Registration



CONFERENCE REGISTRATION AND EVENT FEES

DELEGATE REGISTRATION FEES (PER PERSON) BASED ON CAD\$

Delegate fees include educational sessions, networking breakfasts, refreshment breaks, kick-off cocktail reception, grand dining experience & pool party.

Conference Rates

	Fees
TH/A Members	\$925
Non-Members	\$1,150

Special Events for Guests

	Fees
Kick-off Cocktails,	\$150
Grand Dining & Pool Party	

Optional Events for Registrants & Guests

	Fees
Golf	\$150
Palm Beach Lunch Tour	\$100

PAYMENTS ACCEPTED BY CREDIT CARDS ONLY (VISA, MASTERCARD or AMEX). CHEQUES ARE NOT ACCEPTED.

All rates are in CAD and credit card charges will be converted by the issuer for US and other cardholders. The rate of exchange will be determined at the time of credit card processing and your credit card statement will indicate the charge as "THIA".